

Older Adult Protective Services Compliance Fiscal Year-to-Date
FACE-TO-FACE PERFORMANCE METRIC (listed in alphabetical order)
Compliance excludes investigations marked as "Unable to Locate Consumer"
Data as of 6/7/2024

Area Agency on Aging	July 2023 - February 2024 Year-to-Date Performance Percentage
AAA of Somerset County	91%
AAA of Westmoreland County	92%
Active Aging, Inc. (Crawford)	100%
Adams County Office for Aging, Inc.	96%
Aging Services, Inc. (Indiana)	96%
Allegheny County DHS AAA	81%
Armstrong County AAA	99%
B/S/S/T AAA (Bradford/Sullivan/Susquehanna/Tioga)	95%
Beaver County Office on Aging	89%
Berks County Area Agency on Aging	96%
Blair Senior Services, Inc.	93%
Bucks County AAA	95%
Butler County AAA	97%
Cambria County AAA	92%
Carbon County AAA	97%
Centre County Office of Aging	94%
Chester County Department of Aging Services	93%
Clarion Area Agency on Aging	97%
Clearfield County AAA, Inc	98%
Columbia/Montour Aging Office, Inc.	94%
Cumberland County Office on Aging	96%
Dauphin County AAA	86%
Delaware County AAA	77%
Experience Inc. - AAA (Warren/Forest)	99%
Franklin County AAA	97%
Greater Erie Community Action Committee (GECAC)	87%
Huntingdon/Bedford/Fulton AAA	97%
Jefferson County AAA	98%
Lackawanna County Area Agency on Aging	94%
Lancaster County Office of Aging	94%
Lawrence County AAA	96%
Lebanon County AAA	87%
Lehigh County Aging & Adult Services	95%
Luzerne/Wyoming Counties Bureau	93%
Mercer County AAA, Inc.	98%
Mifflin/Juniata AAA, Inc.	93%
Monroe County AAA	96%
Montgomery County Aging and Adult Services	86%
Northampton County AAA	85%
Northumberland County AAA	97%
Office of Human Services, Inc. (Cameron/Elk/McKean)	100%
Perry County AAA	90%
Philadelphia Corporation for Aging	73%
Pike County AAA	98%
Potter County AAA	76%
Schuylkill County Office of Senior Svcs	87%
Southwestern PA AAA, Inc. (Washington/Fayette/Greene)	96%
STEP Office of Aging (Lycoming/Clinton)	100%
Union-Snyder Agency on Aging, Inc.	97%
Venango County AAA	94%
Wayne County AAA	93%
York County AAA	97%